

2014 DP&FC Conference Slated for June 30-July 2 in Orlando, FL

The 2014 Damage Prevention & Freight Claim Conference will be held at the Rosen Shingle Creek Hotel (www.rosenshinglecreek.com) in Orlando, FL. The business program for the conference will be built around the theme of Progress through Partnerships.

The conference planning committee has outlined an extensive program highlighting new technologies and processes within the rail industry to transport freight safely and damage-free. Planned featured speakers include Clarence Gooden, Executive Vice President & Chief commercial Officer, CSX Transportation and Lisa Stabler, President, Transportation Technology Center Inc.

Other planned presentations and panel discussions include:

- Working on the Railroad with Technology
- Partnering for Success
- Intermodal – Collaborative Partnerships and Solutions
- The Challenges – We are the Solutions
- Overcoming In-Transit Damage...the Power of Partnerships
- Closed Car/Intermodal Cargo Securement – Hot Topics get Answered
- Do you really understand how to address & manage a \$50 million problem with no advance notice?
- Tracking Down the Railroad

The 2014 business program will also highlight a specialized concurrent educational track on motor vehicle damage prevention and related topics, such as:

- Quality Damage Documentation
- Electronic Proof of Delivery
- Claims Process – Start to Finish
- Mexico Future
- Chock Application & Results
- AIAG Update & Industry Group Connections
- AAR Update and Quality Review Awards

New for the 2014 conference will be time set aside during the second afternoon of the conference for attendees to meet railroad personnel for private dialogue regarding any issues or concerns. These one-on-one dialogue opportunities will allow for specialized question and answer sessions, with each railroad having a designated area for reserved times or stop-by discussions.

The DP&FC Conference will also include an exhibit and trade show on the latest products and services related to quality transportation of freight via the North American rail network. In addition, a themed welcome reception at a nearby restaurant complex is planned for Monday evening, June 30.

A special room rate of \$139 is available at the Rosen Shingle Creek Hotel to conference attendees and reservations can be made at - <https://bookings.ihotelier.com/Rosen-Shingle-Creek/bookings.jsp?hotelId=6840&groupID=1136163> or by calling toll-free 1-866-996-6338 or locally 407-996-6338 and asking for the Association of American Railroads room block. Based on availability, the \$139 room rate will be offered starting June 25 for early arrivals and a special holiday rate of \$110 per night will be offered from July 4 – 9 for those wishing to extend their stay in the Orlando area.

The conference registration website will be available in February.